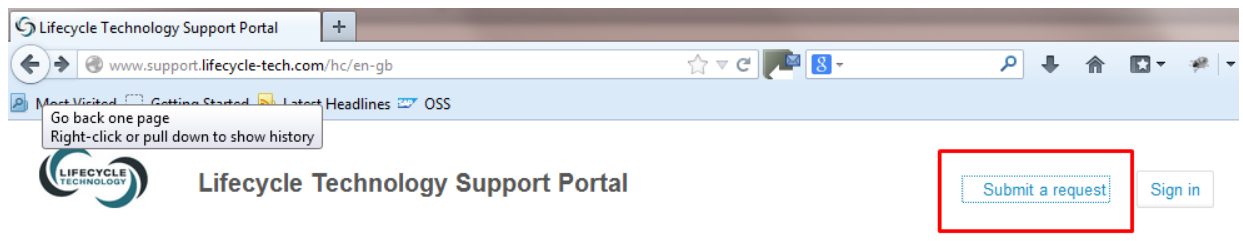




## Create a support ticket from the web site

Note: You do not need to be registered on the Lifecycle Support Portal to create a ticket. On creating a first ticket, you will be sent an e-mail to verify your address.

1. Go to web site [www.support.lifecycle-tech.com](http://www.support.lifecycle-tech.com)
2. Click the 'Submit a Request' button (highlighted in red below)



3. Enter the support request details

### Submit a request

Your email address \*

Subject \*


Description \*

Enter as much detail of the problem as possible

Add attachments using the button below

Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments

 Add file or drop files here

4. Click the submit button

All responses to support tickets can be made by responding to the emails generated by the support portal, or by logging into the support portal on line at [www.support.lifecycle-tech.com](http://www.support.lifecycle-tech.com)